

Cincinnati Bell Extended Territories LLC dba altafiber connected services
Residence and Nonresidence Service Agreement - Local Telephone Services
Price List - Updated July 27, 2023

| | USOC | RESIDENCE | | | | NONRESIDENCE | | | |
|--|------|---|----------------|--------------|---------|--|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Access Lines (Non-bundled) | | | | | | | | | |
| Flat Rate Lines | | Note: Applies only to additional lines. See Local Service Tariff for first/primary line prices. | | | | Note: For accounts with three lines or less, see Local Service Tariff for first/primary line prices. | | | |
| Service Area A | | | | | | | | | |
| All Exchanges Except Lebanon | | 25.70 | 24.95 | ---- | 5 | 49.75 | 53.50 | ---- | 6 |
| Lebanon Exchange | | 25.70 | 29.99 | ---- | 5 | 49.75 | 58.70 | ---- | 6 |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |
| Measured Rate Lines | | | | | | | | | |
| Service Area A | | | | | | | | | |
| All Exchanges Except Lebanon | | 25.70 | 15.99 | 0.05 | 5 | NA | NA | NA | |
| | | Note: Usage charge applies to each local minute of use, or fraction thereof. | | | | | | | |
| Lebanon Exchange | | NA | NA | NA | | NA | NA | NA | |
| Service Area B | | NA | NA | NA | | 49.75 | 54.25 | ---- | |
| Change between Flat Rate and Measured Rate Service, per Line | ALC | 12.25 | ---- | ---- | 5 | NA | NA | NA | |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Access Line Bundles - Nonresidence | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Business Connections, per Line | C5PEX | NA | NA | NA | | 49.75 | 77.25 | ---- | 6 |
| <p>Note: The nonrecurring charge is reduced to \$10.00 for customers changing from non-bundled access lines to Business Connections, except when establishing service at a new location.</p> | | | | | | | | | |
| Business Phone Pak (Grandfathered) | | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | | |
| E-bill Option, per Line | NLUYP | NA | NA | NA | | NA | 54.95 | ---- | 6 |
| Paper Bill Option, per Line | NLUYP, NOEBL | NA | NA | NA | | NA | 59.95 | ---- | 6 |
| Lebanon Exchange, per Line | NLUYP | NA | NA | NA | | NA | 59.99 | ---- | 6 |
| Hunting Enhancement, per Line | AS3HG | NA | NA | NA | | 8.50 | 5.00 | ---- | 6 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Service Area B | | | | | | | | | |
| All Exchanges but Seven Mile, Hamilton & Reilly | | | | | | | | | |
| Custom Connections, Bundle 2 | GDCCB | | | | | | | | |
| First Line | | NA | NA | NA | | 50.00 | 59.99 | ---- | 6 |
| Additional Lines, per Line | | NA | NA | NA | | 50.00 | 59.99 | ---- | 6 |
| Service Order Charge, per Order | | NA | NA | NA | | 16.50 | ---- | ---- | 6 |

Note: The Service Order Charge applies to subsequent orders only when making changes to the service such as adding features.

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Custom Connections, Bundle 1 (Grandfathered) | BDMCC | | | | | | | | |
| First Line | | | | | | | | | |
| E-bill Option | | NA | NA | NA | | NA | 59.99 | ---- | 6 |
| Paper Bill Option | | NA | NA | NA | | NA | 64.99 | ---- | 6 |
| Additional Lines, per Line | | | | | | | | | |
| E-bill Option | | NA | NA | NA | | NA | 54.99 | ---- | 6 |
| Paper Bill Option | | NA | NA | NA | | NA | 59.99 | ---- | 6 |
| | | | | | | Note: The Paper Bill Option price only applies to additional lines that are billed separately from the first line and that receive a paper bill. | | | |
| Service Order Charge, per Order | | NA | NA | NA | | 16.50 | ---- | ---- | 6 |
| | | | | | | Note: The Service Order Charge applies to subsequent orders only when making changes to the service such as adding features. | | | |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | |
| Access Lines Bundles - Residence | | | | | | | | | | |
| Bundles/Packages with Access Lines | | | | | | | | | | |
| Service Area A | | | | | | | | | | |
| Complete Connections Bundle 1 | NLUYU | | | | | | | | | |
| All Exchanges except Lebanon | | See Note A | 34.99 | ---- | 5 | NA | NA | NA | | |
| Lebanon Exchange | | NA | 49.95 | ---- | 5 | NA | NA | NA | | |
| Note: Complete Connections Bundle 1 is grandfathered in the Lebanon Exchange. | | | | | | | | | | |
| Complete Connections Bundle 1 with Second Line That Has No Additional Features | NLUYU | | | | | | | | | |
| All Exchanges except Lebanon | | See Note A | 53.00 | ---- | 5 | NA | NA | NA | | |
| Lebanon Exchange | | NA | NA | NA | | NA | NA | NA | | |
| Complete Connections Bundle 2 with Unlimited Long Distance | | | | | | | | | | |
| All Exchanges except Lebanon | | NA | NA | NA | | NA | NA | NA | | |
| Lebanon Exchange | | See Note A | 49.95 | ---- | 5 | NA | NA | NA | | |
| Home Pak Reach with Unlimited Long Distance | REACH | See Note A | 34.00 | ---- | 6 | NA | NA | NA | | |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Home Pak Advantage with Unlimited Long Distance (Grandfathered 1/1/2020) | HMPKP | NA | 45.00 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with 30 Minutes Long Distance (Grandfathered 1/1/2020) | HMPKR, HMPKT | NA | 33.99 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with 150 Minutes Long Distance (Grandfathered 1/1/2020) | HMPKR, HMPKT | NA | 38.99 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with Unlimited Long Distance (Grandfathered 1/1/2020) | HMPKR, HMPKT | NA | 43.99 | ---- | 5 | NA | NA | NA | |
| Home Phone Pak with 100 Minutes of Long Distance (Grandfathered) | NLUYX | | | | | | | | |
| All Exchanges except Lebanon | | | | | | | | | |
| E-bill Option | | NA | 40.99 | ---- | 5 | NA | NA | NA | |
| Paper Bill Option | NOEBL | NA | 44.99 | ---- | 5 | NA | NA | NA | |
| Lebanon Exchange | | NA | 47.99 | ---- | 5 | NA | NA | NA | |
| Home Phone Pak 2 with 100 Minutes of Long Distance (Grandfathered) | HMPK2 | | | ---- | | | | | |
| All Exchanges except Lebanon | | | | | | | | | |
| Lebanon Exchange | | NA | 43.99 | ---- | 5 | NA | NA | NA | |
| Lebanon Exchange | | NA | NA | NA | | NA | NA | NA | |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Home Phone Pak 2 with Unlimited Long Distance (Grandfathered) | HMPK2 | NA | 53.99 | ---- | 5 | NA | NA | NA | |
| Service Establishment, per Line | | | | | | | | | |
| Access Line Establishment | ALE | 25.70 | NA | ---- | 5 | NA | NA | NA | |
| Bundle Establishment | | 6.50 | NA | ---- | 5 | NA | NA | NA | |

Note A: The Bundle Establishment Charge applies to establish new service, convert service to a bundle, or move service to a different address. In addition, the Access Line Establishment Charge applies to establish new service or move service to a new address.

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| | | | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Service Area B | | | | | | | | | |
| Home Pak Reach with Unlimited Long Distance | REACH | See Note A | 34.00 | ---- | 6 | NA | NA | NA | |
| Home Pak Lite with 30 Minutes Long Distance (Grandfathered 1/1/2020) | HMPKR | N/A | 33.99 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with 150 Minutes Long Distance (Grandfathered 1/1/2020) | HMPKR | N/A | 38.99 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with Unlimited Long Distance (Grandfathered 1/1/2020) | HMPKR | N/A | 43.99 | ---- | 5 | NA | NA | NA | |
| Home Pak Advantage with Unlimited Long Distance (Grandfathered 1/1/2020) | HMPKP | N/A | 45.00 | ---- | 5 | NA | NA | NA | |
| Complete Connections Bundle 1 All Exchanges but Seven Mile, Hamilton & Reilly | NLUYU | 50.00 | 39.95 | ---- | 5 | NA | NA | NA | |
| Complete Connections with 50 minutes of Long Distance Seven Mile, Hamilton & Reilly Exchanges - Only | NLUYU | N/A | 42.95 | ---- | 6 (CBT Svc. Agreement) | NA | NA | NA | |
| Complete Connections with Unlimited Long Distance Seven Mile, Hamilton & Reilly Exchanges - Only | NLUYU | N/A | 46.95 | ---- | 6 (CBT Svc Agreement) | NA | NA | NA | |
| Custom Connections Bundle 2 (Grandfathered as of 2/12/2018) | GDCCB | | | | | | | | |
| First Line | | 50.00 | 41.99 | ---- | 5 | NA | NA | NA | |
| Additional Lines, per Line | | 50.00 | 28.24 | ---- | 5 | NA | NA | NA | |
| Note: The Custom Connections Bundle 2 nonrecurring charges apply to establish or move service. | | | | | | | | | |
| Custom Connections Bundle 1 (Grandfathered Service) | BDMCC | | | | | | | | |
| E-bill Option | | | | | | | | | |
| First Line | | NA | 41.99 | ---- | 5 | NA | NA | NA | |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Additional Line, per Line | | NA | 28.24 | ---- | 5 | NA | NA | NA | |
| Paper Bill Option | | | | | | | | | |
| First Line | | NA | 46.99 | ---- | 5 | NA | NA | NA | |
| Additional Line, per Line | | NA | 33.24 | ---- | 5 | NA | NA | NA | |
| Service Order Charge, per Order | | 16.50 | ---- | ---- | 5 | NA | NA | NA | |

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| | | | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Price for Life (Grandfathered) | | | | | | | | | |
| Service Area A | | | | | | | | | |
| All Exchanges except Lebanon | | | | | | | | | |
| Home Pak Lite with Unlimited LD and ZoomTown 768 KB | | NA | 55.00 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with Unlimited LD and ZoomTown 5 MB | | NA | 65.00 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with Unlimited LD and ZoomTown 10 MB | | NA | 74.99 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with Unlimited LD and ZoomTown 20 MB | | NA | 84.99 | ---- | 5 | NA | NA | NA | |
| Home Pak Lite with Unlimited LD and ZoomTown 30 MB | | NA | 94.99 | ---- | 5 | NA | NA | NA | |
| Home Phone Pak 2 with Unlimited LD and ZoomTown 768 KB | | NA | 60.00 | ---- | 5 | NA | NA | NA | |
| Home Phone Pak 2 with Unlimited LD and ZoomTown 5 MB | | NA | 70.00 | ---- | 5 | NA | NA | NA | |
| Home Phone Pak 2 with Unlimited LD and ZoomTown 10 MB | | NA | 79.99 | ---- | 5 | NA | NA | NA | |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Home Phone Pak 2 with Unlimited LD and ZoomTown 20 MB | | NA | 89.99 | ---- | 5 | NA | NA | NA | |
| Home Phone Pak 2 with Unlimited LD and ZoomTown 30 MB | | NA | 99.99 | ---- | 5 | NA | NA | NA | |
| Lebanon Exchange | | | | | | | | | |
| Home Pak Lite with Unlimited LD and ZoomTown 8 MB | | NA | 76.99 | ---- | 5 | NA | NA | NA | |
| Home Phone Pak 2 with Unlimited LD and ZoomTown 8 MB | | NA | 81.99 | ---- | 5 | NA | NA | NA | |
| Note: The Price For Life monthly charge in Lebanon is discounted \$5.00 if the customer also purchases wireless service from Cincinnati Bell. | | | | | | | | | |
| Service Area B | | | | | | | | | |
| Custom Connections Bundle 2 with Zoomtown 5 MB | | NA | 60.00 | ---- | 5 | NA | NA | NA | |
| Custom Connections Bundle 2 with Unlimited LD and Zoomtown 5 MB | | NA | 70.00 | ---- | 5 | NA | NA | NA | |
| Note: The Price For Life monthly charge in Service Area B is discounted \$5.00 if the customer also purchases wireless service from Cincinnati Bell. | | | | | | | | | |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Administrative Recovery Fee, per Line | | ---- | 0.80 | ---- | 13 | ---- | 0.80 | ---- | 13 |
| Additional Call Forward Paths | | | | | | | | | |
| Call Forwarding Busy Line | | | | | | | | | |
| Access Line, per Additional Path | ZZCHL | 28.89 | 4.36 | ---- | 20 | 28.89 | 4.36 | ---- | 20 |
| Centrex, per Additional Path | ZZCHY | NA | NA | NA | | 28.89 | 4.36 | ---- | 20 |
| Call Forwarding Variable | | | | | | | | | |
| Access Line, per Additional Path | ZZCHI | 28.89 | 4.36 | ---- | 20 | 28.89 | 4.36 | ---- | 20 |
| Centrex, per Additional Path | ZZCHH | NA | NA | NA | | 28.89 | 4.36 | ---- | 20 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | | |
| Call Blocking | | | | | | | | | | |
| Customer-Requested Call Blocking, per Line, Trunk, or Centrex Line | CREXB | 0.00 | ---- | ---- | 19 | 11.80 | ---- | ---- | 19 | |
| Note: In Service Area B, a \$16.50 Service Order Charge, per order applies except on initial orders to establish telephone service. | | | | | | | | | | |
| Sponsor-Requested Call Blocking, per Residence Line, Nonresidence Line, Trunk, or Centrex Line | CREXN | | | | | | | | | |
| Service Area A | | NA | NA | NA | | 55.00 | ---- | ---- | 19 | |
| Service Area B | | NA | NA | NA | | NA | NA | NA | | |
| Call Forwarding Deluxe | | | | | | | | | | |
| Per Individual Number | WZEA2 | NA | NA | NA | | 30.00 | 13.25 | ---- | 20 | |
| Per Number Block | WZEA8 | NA | NA | NA | | 60.00 | 20.00 | ---- | 20 | |

Note: The Per Number Block charge applies to complete DID blocks (twenty numbers) or Centrex numbers (ten numbers). All other combinations of numbers are billed the Per Individual Number charge.

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Centrex | | | | | | | | |
| CENTREX IS GRANDFATHERED AS OF 3/22/2020 | | | | | | | | |
| Service Area A | | | | | | | | |
| Deluxe Service Lines | 1NFTX | | | | | | | |
| First 10 Lines | | NA | NA | NA | 49.75 | 80.49 | ---- | 8 |
| Next 10 Lines | | NA | NA | NA | 49.75 | 77.99 | ---- | 8 |
| Next 80 Lines | | NA | NA | NA | 49.75 | 67.99 | ---- | 8 |
| Next 200 Lines | | NA | NA | NA | 49.75 | 67.49 | ---- | 8 |
| Over 300 lines | | NA | NA | NA | 49.75 | 66.99 | ---- | 8 |
| Electronic Service Lines | | | | | | | | |
| Single B Channel Configured for: | | | | | | | | |
| Circuit Switched Voice | 1CNGX | | | | | | | |
| Circuit Switched Data | 1CNHX | | | | | | | |
| First 10 Lines | | NA | NA | NA | 75.00 | 72.50 | ---- | 8 |
| Next 10 Lines | | NA | NA | NA | 75.00 | 72.00 | ---- | 8 |
| Next 80 Lines | | NA | NA | NA | 75.00 | 71.50 | ---- | 8 |
| Next 200 Lines | | NA | NA | NA | 75.00 | 71.00 | ---- | 8 |
| Over 300 lines | | NA | NA | NA | 75.00 | 70.50 | ---- | 8 |
| 64 Kbps Packet Switched Data | 1CNJX | NA | NA | NA | 75.00 | 200.00 | ---- | 8 |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Two B Channels Configured for: | | | | | | | | |
| Any Combination of Circuit Switched Voice and/or Circuit Switched Data | 1CNKX 1CNLX | | | | | | | |
| First 10 Lines | | NA | NA | NA | 75.00 | 95.00 | ---- | 8 |
| Next 10 Lines | | NA | NA | NA | 75.00 | 94.50 | ---- | 8 |
| Next 80 Lines | | NA | NA | NA | 75.00 | 94.00 | ---- | 8 |
| Next 200 Lines | | NA | NA | NA | 75.00 | 93.50 | ---- | 8 |
| Over 300 lines | | NA | NA | NA | 75.00 | 93.00 | ---- | 8 |
| Stand Alone D Channel 9.6 kbps Packet Switched Data Line | 1CNMX | NA | NA | NA | 75.00 | 40.00 | ---- | 8 |
| D Channel 9.6 kbps Packet Switched Data Channel Added to Any | LTQ4X | NA | NA | NA | 6.74 | 9.00 | ---- | 8 |
| Service Line Restrictions | | | | | | | | |
| Incoming Restricted | ERSFN | NA | NA | NA | 6.74 | 0.00 | ---- | 8 |
| Outgoing Restricted | ERSFO | NA | NA | NA | 6.74 | 0.00 | ---- | 8 |
| Fully Restricted | ERSFC | NA | NA | NA | 6.74 | 0.00 | ---- | 8 |
| Fully Restricted - Denied Dial Tone | ERSDC | NA | NA | NA | 6.74 | 0.00 | ---- | 8 |

Note: The nonrecurring charge applies only when the restriction level on an existing service line is changed.

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Attendant Line, Basic | | NA | NA | NA | | 49.75 | 72.00 | ---- | 8 |
| Attendant Line, Electronic | | NA | NA | NA | | 75.00 | 72.50 | ---- | 8 |
| Basic Service Lines (Grandfathered) | 1NFSX | | | | | | | | |
| First 10 Lines | | NA | NA | NA | | 49.75 | 73.49 | ---- | 8 |
| Next 10 Lines | | NA | NA | NA | | 49.75 | 70.99 | ---- | 8 |
| Next 80 Lines | | NA | NA | NA | | 49.75 | 60.99 | ---- | 8 |
| Next 200 Lines | | NA | NA | NA | | 49.75 | 60.49 | ---- | 8 |
| Over 300 lines | | NA | NA | NA | | 49.75 | 59.99 | ---- | 8 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Optional Features for Attendant Lines, Basic | | | | | | | | | |
| Anywhere Call Forwarding, per Line | HRM3X | NA | NA | NA | | 6.50 | 4.25 | ---- | 8 |
| AreaWide Centrex | | | | | | | | | |
| Per Centrex System | AWYPS | NA | NA | NA | | 75.00 | ---- | ---- | 8 |
| Per Line | AWY | NA | NA | NA | | ---- | 4.00 | ---- | 8 |
| Attendant Call-Through Tests, per Line | SXT | NA | NA | NA | | 6.74 | 5.19 | ---- | 8 |
| Attendant Control of Facilities, per Line | E2S | NA | NA | NA | | 6.74 | 20.74 | ---- | 8 |
| Attendant Power Failure Transfer, per Line | AP5 | NA | NA | NA | | 6.74 | 15.56 | ---- | 8 |
| Hunting, per Line | RHY, RHZ | NA | NA | NA | | 6.74 | 10.00 | ---- | 8 |
| Uniform Call Distribution, per Line | AHB | NA | NA | NA | | 6.74 | 0.52 | ---- | 8 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Optional Features for Attendant Lines, Electronic | | | | | | | | | |
| Anywhere Call Forwarding, per Line | HRM3X | NA | NA | NA | | 6.50 | 4.25 | ---- | 8 |
| AreaWide Centrex | | | | | | | | | |
| Per Centrex System/Location | AWYPS | NA | NA | NA | | 75.00 | ---- | ---- | 8 |
| Per Line | AWY | NA | NA | NA | | ---- | 4.00 | ---- | 8 |
| AreaWide Networking | | | | | | | | | |
| Per Centrex Location | AWOPS | NA | NA | NA | | 75.00 | ---- | ---- | 8 |
| Per Line | AWO | NA | NA | NA | | ---- | 4.00 | ---- | 8 |
| Attendant Busy Verification of Lines/Trunks, per Line | BUV | NA | NA | NA | | 6.74 | 1.04 | ---- | 8 |
| Attendant Call-Through Tests, per Line | A7H | NA | NA | NA | | 6.74 | 1.04 | ---- | 8 |
| Attendant Direct Trunk Group Selection, per Line | A7D | NA | NA | NA | | 6.74 | 1.04 | ---- | 8 |
| Attendant Emergency Override, per Line | A7Z | NA | NA | NA | | 6.74 | 1.04 | ---- | 8 |
| Attendant Information about Calls on Queue, per Line | AQH | NA | NA | NA | | 6.74 | 1.04 | ---- | 8 |
| Attendant Power Failure Transfer, per Line | A7Y | NA | NA | NA | | 6.74 | 15.56 | ---- | 8 |
| Attendant Traffic, per Line | TDF | NA | NA | NA | | 6.74 | 1.04 | ---- | 8 |
| Attendant Trunk Group Indicator, per Line | A7N | NA | NA | NA | | 6.74 | 1.04 | ---- | 8 |
| Custom Set Configuration, per Set | NYE | NA | NA | NA | | 25.93 | 0.00 | ---- | 8 |
| Hunting, per Line | RHY, RHZ | NA | NA | NA | | 6.74 | 10.00 | ---- | 8 |
| Uniform Call Distribution, per Line | AHB | NA | NA | NA | | 6.74 | 0.52 | ---- | 8 |
| Optional System Features | | | | | | | | | |
| Conference Calling - 6 Way | EQ6 | NA | NA | NA | | 0.00 | 64.29 | ---- | 8 |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |

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| | RESIDENCE | | | | NONRESIDENCE | | | |
|--|--|----------------|--------------|---------|--|----------------|--------------|---------|
| USOC | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Change Billing Arrangements, per Line | ALC | 12.25 | ---- | ---- | 24.99 | ---- | ---- | 8 |
| Construction | Construction charges are determined on an individual case basis depending on the time and materials required. (Section 21) | | | | Construction charges are determined on an individual case basis depending on the time and materials required. (Section 21) | | | |

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| | USOC | RESIDENCE | | | | NONRESIDENCE | | | | |
|--|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|--|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | |
| Custom Calling Services | | | | | | | | | | |
| Service Area A and B (See Note B) | | | | | | | | | | |
| Anonymous Call Rejection (ACR), per Line | NKB | | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 4.00 | ---- | 7 | |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 | |
| Anywhere Call Forwarding, per Line | HRM | | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 5.00 | ---- | 7 | 15.00 | 11.75 | ---- | 7 | |
| Lebanon Exchange | | 8.50 | 5.00 | ---- | 7 | 8.50 | 8.25 | ---- | 7 | |
| Call Block (*60), per Line | NSY | | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 | |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 | |

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|---------------------------------------|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Call Forwarding, per Line | | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | | |
| Busy Line | EVB | 8.50 | 1.75 | ---- | 7 | 15.00 | 8.50 | ---- | 7 |
| Don't Answer | EVD | 8.50 | 1.75 | ---- | 7 | 15.00 | 8.50 | ---- | 7 |
| Variable | ESM | 8.50 | 5.00 | ---- | 7 | 15.00 | 11.75 | ---- | 7 |
| Lebanon Exchange | | | | | | | | | |
| Busy Line | EVB | 8.50 | 1.75 | ---- | 7 | 8.50 | 5.00 | ---- | 7 |
| Don't Answer | EVD | 8.50 | 1.75 | ---- | 7 | 8.50 | 5.00 | ---- | 7 |
| Variable | ESM | 8.50 | 5.00 | ---- | 7 | 8.50 | 8.25 | ---- | 7 |
| Call Return (*69) | | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | | |
| Subscription (includes ACR), per line | NSQ | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Pay-per-use | NX8 | 0.00 | ---- | 1.25 | 7 | 0.00 | ---- | 1.25 | 7 |
| Lebanon Exchange | | | | | | | | | |
| Subscription (includes ACR), per line | NSQ | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Pay-per-use | NX8 | 0.00 | ---- | 1.25 | 7 | 0.00 | ---- | 1.25 | 7 |
| Call Tracing, pay-per-use | NST | 0.00 | ---- | 1.50 | 7 | 0.00 | ---- | 1.50 | 7 |

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|--|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Call Transfer, per Line | TFI | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Call Waiting, per Line | ESX | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 6.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 6.00 | ---- | 7 | 8.50 | 7.25 | ---- | 7 |
| Call Waiting Deluxe, per Line (Grandfathered as of 5/1/2018) | PKR | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 6.00 | ---- | 7 | 15.00 | 10.75 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 6.00 | ---- | 7 | 8.50 | 7.25 | ---- | 7 |
| Caller ID Name and Number (includes ACR), per Line | NNK | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 7.00 | ---- | 7 | 15.00 | 12.75 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 7.00 | ---- | 7 | 8.50 | 9.25 | ---- | 7 |

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|--|----------------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Distinctive Ringing, per Dependent Directory Number (DN) Subscribed To | | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | | |
| 1st Dependent DN | RGG1B | 8.50 | 5.00 | ---- | 7 | 15.00 | 4.00 | ---- | 7 |
| Per Additional Dependent DN | RGG2D or RGG2E | 8.50 | 5.00 | ---- | 7 | 15.00 | 4.00 | ---- | 7 |
| Lebanon Exchange | | | | | | | | | |
| 1st Dependent DN | RGG1B | 8.50 | 5.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Per Additional Dependent DN | RGG2D or RGG2E | 8.50 | 5.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Message Waiting Indicator, per Line | | | | | | | | | |
| MWN | | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 0.25 | ---- | 7 | 15.00 | 0.25 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 0.25 | ---- | 7 | 8.50 | 0.25 | ---- | 7 |
| Per Call Number Privacy, per Call Note: Provided with telephone line. | | 0.00 | ---- | 0.00 | 7 | 0.00 | ---- | 0.00 | 7 |
| Per Line Number Privacy | | | | | | | | | |
| Per Non-published Line | NBA | 6.50 | 0.00 | ---- | 7 | 6.50 | 0.00 | ---- | 7 |
| All Lines Except Non-published, per Line | NBJ | 6.50 | 1.00 | ---- | 7 | 6.50 | 1.00 | ---- | 7 |

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|-------------------------------------|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Priority Call, per Line | NSK | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 4.00 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Priority Forward, per Line | NCE | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 4.00 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Quiet Time, per Line | D7T | 8.50 | 4.00 | ---- | 7 | NA | NA | NA | 7 |
| Repeat Dialing | | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | | |
| Subscription, per Line | NSS | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Pay-per-use | NX9 | 0.00 | ---- | 1.25 | 7 | 0.00 | ---- | 1.25 | 7 |
| Lebanon Exchange | | | | | | | | | |
| Subscription, per Line | NSS | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Pay-per-use | NX9 | 0.00 | ---- | 1.25 | 7 | 0.00 | ---- | 1.25 | 7 |
| Reveal Privacy Management, per Line | RVL | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |

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|---|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Speed Calling | | | | | | | | | |
| 8 Number Capacity, per Line | ESL | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| 30 Number Capacity, per Line | ESF | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Talking Call Waiting, per Line (Grandfathered as of 5/1/2018) | TW1 | 8.50 | 3.00 | ---- | 7 | NA | NA | NA | |
| Three Way Calling | | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | | |
| Subscription, per Line | ESC | 8.50 | 4.00 | ---- | 7 | 15.00 | 7.50 | ---- | 7 |
| Pay-per-use | HWE | 0.00 | ---- | 1.25 | 7 | 0.00 | ---- | 1.25 | 7 |
| Lebanon Exchange | | | | | | | | | |
| Subscription, per Line | ESC | 8.50 | 4.00 | ---- | 7 | 8.50 | 4.00 | ---- | 7 |
| Pay-per-use | HWE | 0.00 | ---- | 1.25 | 7 | 0.00 | ---- | 1.25 | 7 |

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|--------------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Voice Mail Support Package, per Line | NLR3M | | | | | | | | |
| All Exchanges Except Lebanon | | 8.50 | 1.75 | ---- | 7 | 15.00 | 6.50 | ---- | 7 |
| Lebanon Exchange | | 8.50 | 1.75 | ---- | 7 | 8.50 | 3.50 | ---- | 7 |

Note B: Customers ordering multiple Custom Calling Services on the same line at the same time are billed only one nonrecurring charge. The billed nonrecurring charge will be the highest of the applicable nonrecurring charges.

Service Area B

Custom Calling Services are only available outside of a bundle for nonresidential lines in Service Area B.

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| | USOC | Nonrecurring Charge | RESIDENCE | | Section | NONRESIDENCE | | | Section |
|--|-------|---------------------|----------------|--------------|---------|---|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Direct Inward Dialing (DID) | | | | | | | | | |
| Each Block of 20 DID numbers | ND4 | NA | NA | NA | | 207.40 | 8.00 | ---- | 20 |
| | | | | | | Note: The nonrecurring charge applies only to the first block of DID numbers. | | | |
| DID Trunk Central Office Termination, per Trunk | NDT | NA | NA | NA | | 140.00 | 60.00 | ---- | 20 |
| Direct Inward Dialing (DID) CNAM Database | WZDV9 | | | | | | | | |
| Per DID Number | | ---- | ---- | ---- | ---- | 4.99 | ---- | ---- | 20 |

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|--------------------------------------|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Directory Assistance Services | | | | | | | | | |
| Business Category Search | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Direct Dialed, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| Operator Assisted, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| Service Area B | | | | | | | | | |
| | | NA | NA | NA | | NA | NA | NA | |
| Local Directory Assistance | | | | | | | | | |
| Direct Dialed, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| Operator Assisted, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| National Directory Assistance | | | | | | | | | |
| Direct Dialed, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| Operator Assisted, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| Reverse Search | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Direct Dialed, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| Operator Assisted, per Call | | ---- | ---- | 4.99 | 15 | ---- | ---- | 4.99 | 15 |
| Service Area B | | | | | | | | | |
| | | NA | NA | NA | | NA | NA | NA | |

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|-------------------------------|------------------|--|----------------|--------------|---------|--|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Alternate Listing | FNA, LLT, or NSH | | | | | | | | |
| Service Area A | | | | | | | | | |
| All Exchanges Except Lebanon | | 12.37 | 4.50 | ---- | 14 | 12.37 | 8.50 | ---- | 14 |
| Lebanon Exchange | | 12.37 | 1.75 | ---- | 14 | 12.37 | 8.50 | ---- | 14 |
| Service Area B | | 12.37 | 4.50 | ---- | 14 | 12.37 | 8.50 | ---- | 14 |
| | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies in addition to the Alternate Listing nonrecurring charge except on initial orders to establish telephone service. | | | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies in addition to the Alternate Listing nonrecurring charge except on initial orders to establish telephone service. | | | |
| Foreign Listing, per Listing | FAL | 12.37 | 4.50 | ---- | 14 | 12.37 | 8.50 | ---- | 14 |
| Non-Address Service, per Line | NP4 | 12.37 | 0.00 | ---- | 14 | 12.37 | 0.00 | ---- | 14 |
| | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies except on initial orders to establish telephone service. | | | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies except on initial orders to establish telephone service. | | | |

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|---------------------------------|------|--|----------------|--------------|---------|--|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Non-List Service, per Account | NLT | 12.37 | 1.96 | ---- | 14 | 12.37 | 1.96 | ---- | 14 |
| | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies in addition to the Non-List Service nonrecurring charge except on initial orders to establish telephone service. | | | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies in addition to the Non-List Service nonrecurring charge except on initial orders to establish telephone service. | | | |
| Non-Published Service, per Line | NPU | 12.37 | 7.99 | ---- | 14 | 12.37 | 8.50 | ---- | 14 |
| | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies in addition to the Non-Published Service nonrecurring charge except on initial orders to establish telephone service. | | | | Note: In Service Area B, a \$16.50 Service Order Charge, per order applies in addition to the Non-Published Service nonrecurring charge except on initial orders to establish telephone service. | | | |

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|--|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | USOC | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Primary Listing | | | | | | | | | |
| Listing Change, per Listing Changed | | 12.37 | ---- | ---- | 14 | 12.37 | ---- | ---- | 14 |
| Extra Line Matter Furnished as Part of a Primary Listing, per Line | XLL | NA | NA | NA | | 12.37 | 8.50 | ---- | 14 |

Note: In Service Area B, a \$16.50 Service Order Charge, per order applies on subsequent orders to change the Primary Listing.

Note: In Service Area B, a \$16.50 Service Order Charge, per order applies on subsequent orders to change the Primary Listing.

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|---|-------|---------------------|----------------|--------------|---------|--|----------------|--------------|---------|----|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | | |
| Disaster Redirect | | | | | | | | | | |
| Per Disaster Pattern | DPX | NA | NA | NA | | See Below | 55.00 | ---- | | 20 |
| Service Establishment | | | | | | | | | | |
| First Disaster Pattern Telephone Number in a Disaster Pattern | D4R | NA | NA | NA | | 150.00 | ---- | ---- | | 20 |
| Each Additional Disaster Pattern Telephone Number in a Disaster Pattern | D4R | NA | NA | NA | | 30.00 | ---- | ---- | | 20 |
| Subsequent Changes | | | | | | | | | | |
| Subsequent Changes | DPX | NA | NA | NA | | 75.00 | ---- | ---- | | 20 |
| Per Disaster Pattern Telephone Number | | | | | | | | | | |
| 1 to 20 Numbers Changed | | NA | NA | NA | | 75.00 | ---- | ---- | | 20 |
| Each Additional Number Changed Exceeding 20 Numbers | | NA | NA | NA | | 2.00 | ---- | ---- | | 20 |
| | | | | | | Note: Nonrecurring charges apply only to subsequent changes. | | | | |
| Time of Day/Day of Week, per Routed Location/per Pattern | F5TPZ | NA | NA | NA | | 75.00 | ---- | ---- | | 20 |
| | | | | | | Note: Nonrecurring charge applies to service establishment and subsequent changes. | | | | |

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|--|-------|---------------------|----------------|--------------|---------|--|----------------|--|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Percentage Allocation, pre Routed Location/per Pattern | F5PPZ | NA | NA | NA | | 75.00 | ---- | ---- | 20 |
| | | | | | | Note: Nonrecurring charge applies to service establishment and subsequent changes. | | | |
| Per Pattern Activation | NR9DA | NA | NA | NA | | 75.00 | ---- | ---- | 20 |
| Per Password Change | NR9DP | NA | NA | NA | | 75.00 | ---- | ---- | 20 |
| Dual Service, per Line or Main Station Line | | | | | | | | | |
| Service Area A | | | | | | | | | |
| All Exchanges Except Lebanon | | 25.00 | ---- | ---- | | 30.00 | ---- | ---- | 20 |
| | | | | | | Note: Nonrecurring charge applies in addition to the monthly rate on both lines. | | Note: Nonrecurring charge applies in addition to the monthly rate on both lines. | |
| Lebanon Exchange | | NA | NA | NA | | NA | NA | NA | |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |

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|---|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Ethernet Service (LAN Interconnection and/or High Speed Internet Access) | | | | | | | | | |
| Electrical Port Type - Unprotected Ports | | | | | | | | | |
| 384 Kbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZAG | NA | NA | NA | | 250.00 | 350.00 | ---- | 12 |
| Per Additional Port | LVZBG | NA | NA | NA | | 250.00 | 350.00 | ---- | 12 |
| 768 Kbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZAA | NA | NA | NA | | 250.00 | 400.00 | ---- | 12 |
| Per Additional Port | LVZBA | NA | NA | NA | | 250.00 | 400.00 | ---- | 12 |
| 1.5 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZAH | NA | NA | NA | | 250.00 | 500.00 | ---- | 12 |
| Per Additional Port | LVZBH | NA | NA | NA | | 250.00 | 500.00 | ---- | 12 |
| 3 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZAS | NA | NA | NA | | 1,000.00 | 700.00 | ---- | 12 |
| Per Additional Port | LVZBS | NA | NA | NA | | 1,000.00 | 700.00 | ---- | 12 |
| 4.5 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZAV | NA | NA | NA | | 1,000.00 | 850.00 | ---- | 12 |
| Per Additional Port | LVZBV | NA | NA | NA | | 1,000.00 | 850.00 | ---- | 12 |
| 6 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZAW | NA | NA | NA | | 1,000.00 | 1,200.00 | ---- | 12 |
| Per Additional Port | LVZBW | NA | NA | NA | | 1,000.00 | 1,200.00 | ---- | 12 |
| 10 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZAU | NA | NA | NA | | 1,000.00 | 900.00 | ---- | 12 |
| Per Additional Port | LVZBU | NA | NA | NA | | 500.00 | 250.00 | ---- | 12 |

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|---------------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| 100 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZA1 | NA | NA | NA | | 1,000.00 | 1,800.00 | ---- | 12 |
| Per Additional Port | LVZB1 | NA | NA | NA | | 500.00 | 750.00 | ---- | 12 |
| 200 Mbps Ethernet LAN | | | | | | | | | |
| Per Port | LVZA2 | NA | NA | NA | | 1,500.00 | 2,400.00 | ---- | 12 |
| 500 Mbps Ethernet LAN | | | | | | | | | |
| Per Port | LVZA5 | NA | NA | NA | | 1,500.00 | 3,200.00 | ---- | 12 |
| 1 Gbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZA0 | NA | NA | NA | | 1,500.00 | 3,500.00 | ---- | 12 |
| Per Additional Port | LVZB0 | NA | NA | NA | | 1,500.00 | 3,500.00 | ---- | 12 |
| 100 Gbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZA3 | NA | NA | NA | | 3,000.00 | 19,695.00 | ---- | 12 |
| Per Additional Port | LVZB3 | NA | NA | NA | | 3,000.00 | 19,695.00 | ---- | 12 |
| Protected Ports | | | | | | | | | |
| 10 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | WZEJ4 | NA | NA | NA | | 1,000.00 | 1,500.00 | ---- | 12 |
| Per Additional Port | WZEJ5 | NA | NA | NA | | 500.00 | 250.00 | ---- | 12 |
| 100 Mbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | WZEJ6 | NA | NA | NA | | 1,000.00 | 2,500.00 | ---- | 12 |
| Per Additional Port | WZEJ7 | NA | NA | NA | | 500.00 | 750.00 | ---- | 12 |
| 1 Gbps Ethernet LAN | | | | | | | | | |
| Per Initial Port | LVZG2 | NA | NA | NA | | 1,500.00 | 4,500.00 | ---- | 12 |
| Per Additional Port | LVZH2 | NA | NA | NA | | 1,500.00 | 4,500.00 | ---- | 12 |
| Optional Features | | | | | | | | | |
| Permanent Virtual Circuit/Virtual LAN | LVZLX | NA | NA | NA | | 100.00 | 20.00 | ---- | 12 |
| LAN Connection, per Port | LVZMX | NA | NA | NA | | 100.00 | 40.00 | ---- | 12 |
| ISP Connection, per Port | LVP | NA | NA | NA | | 100.00 | 100.00 | ---- | 12 |

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|------|---------------------|----------------|--------------|--|---------|---------------------|----------------|--------------|---------|
| | | Monthly Charge | Usage Charge | | | Nonrecurring Charge | Monthly Charge | Usage Charge | |

Note: Nonrecurring charges apply when PVC/VLAN is installed subsequent to a port installation.

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|--|-------|---------------------|----------------|--------------|---------|--|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Network Address Reconfiguration | N5WSM | NA | NA | NA | | 110.00 | ---- | ---- | 12 |
| | | | | | | Note: Charge applies whenever a customer requests a software modification to a specific Ethernet Service port subsequent to the establishment of a port. | | | |
| Ethernet Service to Frame Relay Connection | NHCLA | NA | NA | NA | | 110.00 | ---- | ---- | 12 |
| Expedite Fee (per circuit) | WZER9 | NA | NA | NA | | ICB | ---- | ---- | 12 |
| Service Order Due Date Change Charge | WZES2 | | | | | | | | |
| Prior to 5 days of due date | | NA | NA | NA | | 100.00 | ---- | ---- | 12 |
| Within 5 days or less of due date | | NA | NA | NA | | 300.00 | ---- | ---- | 12 |

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|--|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|--|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | | |
| Hunting, each line | | | | | | | | | | |
| Service Area A | | | | | | | | | | |
| All Exchanges Except Lebanon | HRK | NA | NA | NA | | 8.50 | 13.00 | ---- | 20 | |
| Lebanon Exchange | HRK | 8.50 | 5.00 | ---- | 20 | 8.50 | 13.00 | ---- | 20 | |
| Service Area B | | | | | | | | | | |
| Hunting is only provided as part of a bundle and cannot be purchased individually in Service Area B. | | | | | | | | | | |
| Intercept Services - Temporary Interception of Calls, per Number | | | | | | | | | | |
| TYS | | | | | | | | | | |
| Service Area A | | | | | | | | | | |
| All Exchanges Except Lebanon | | 18.30 | 19.10 | ---- | 17 | 18.30 | 28.40 | ---- | 17 | |
| Lebanon Exchange | | 18.30 | 9.55 | ---- | 17 | 18.30 | 14.20 | ---- | 17 | |
| Service Area B | | | | | | | | | | |
| | | NA | NA | NA | | NA | NA | NA | | |

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|--|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|--|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | | |
| ISDN Basic Rate Interface Service | | | | | | | | | | |
| Service Area A, except Lebanon, and the Oxford Exchange of Service Area B | | | | | | | | | | |
| Basic Rate Access Line | LOY | NA | NA | NA | | 99.00 | 174.99 | ---- | 9 | |
| ISDN Bearer Services | | | | | | | | | | |
| B-Channel Circuit Switched Voice or Data with Flat Rate Service | LTQ1X | NA | NA | NA | | 25.93 | 50.00 | ---- | 9 | |
| B-Channel Packet Switched Data | LTQ3X | NA | NA | NA | | 25.93 | 129.63 | ---- | 9 | |
| D-Channel Packet Switched Data | LTQ4X | NA | NA | NA | | 25.93 | 10.00 | ---- | 9 | |
| Change Charges | | | | | | | | | | |
| Adding a terminal to a line or changing the configuration of a feature or REAIQ terminal | | NA | NA | NA | | 25.93 | ---- | ---- | 9 | |
| Customized Terminal Button Configuration | NYE | NA | NA | NA | | 25.93 | ---- | ---- | 9 | |
| Expedite Fee | WZES1 | NA | NA | NA | | 700.00 | ---- | ---- | 9 | |

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|---|------|---------------------|----------------|--------------|--------------|--|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Circuit Switched Optional Features | | | | | | | | | |
| Additional Call References | NJA | NA | NA | NA | | 5.19 | 5.19 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |
| Additional Directory Number | D06 | NA | NA | NA | | 0.00 | 5.19 | ---- | 9 |
| | | | | | | For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56 except the subsequent nonrecurring charge does not apply if ordered at the same time as EKTS. | | | |
| Call Pickup | NZH | NA | NA | NA | | 5.19 | 2.07 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |
| Electronic Key Telephone Service (EKTS) | | NA | NA | NA | | 5.00 | 10.00 | ---- | 9 |
| | | | | | | Note: The \$5.00 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.00. | | | |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Hunting | NZQ | NA | NA | NA | | 5.19 | 3.11 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |
| Six Party Conference Service | EQ6 | NA | NA | NA | | 5.00 | 12.00 | ---- | 9 |
| | | | | | | Note: The \$5.00 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.00. | | | |
| Packet Switched Optional Features | | | | | | | | | |
| Additional Directory Number | FGD | NA | NA | NA | | 5.19 | 5.19 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |
| Additional Logical Channels | NW9AL | NA | NA | NA | | 5.19 | 3.11 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Closed User Group Member | GXM | NA | NA | NA | | 5.19 | 1.04 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |
| Permanent Virtual Circuit | GXP | NA | NA | NA | | 5.19 | 4.15 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |
| X.25 Hunting | HT5PG | NA | NA | NA | | 5.19 | 5.19 | ---- | 9 |
| | | | | | | Note: The \$5.19 Nonrecurring Charge is for the initial installation. For installations subsequent to installation of the Basic Rate Access Line, the nonrecurring charge is \$15.56. | | | |
| Lebanon Exchange of Service Area A | | NA | NA | NA | | NA | NA | NA | |
| Service Area B except the Oxford Exchange | | NA | NA | NA | | NA | NA | NA | |

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|--|------|---|----------------|--------------|---------|---|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Late Payment Fee | | 2.0% of the unpaid balance or \$14.95, whichever is greater, for unpaid balances over \$10.00 | | | 13 | 2.0% of the unpaid balance or \$14.95, whichever is greater, for unpaid balances over \$10.00 | | | 13 |
| Local Service Freeze | | 0.00 | 0.00 | ---- | 20 | 0.00 | 0.00 | ---- | 20 |
| Maintenance of Service Charge | MSC | | | | | | | | |
| All Service Areas | | | | | | | | | |
| First 15 minutes or fraction thereof | | 48.00 | ---- | ---- | 13 | 49.50 | ---- | ---- | 13 |
| Each additional 15 minutes or fraction thereof | | ---- | ---- | NA | 13 | ---- | ---- | 12.50 | 13 |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Network Provided Diagnostic Service | | | | | | | | |
| Service Area A | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | |
| Base Rate (Applies Monday through Friday during hours 8:00 a.m. to 5:00 p.m.) | | | | | | | | |
| First Billable Hour or Fraction thereof | | NA | NA | NA | ---- | ---- | 100.00 | 13 |
| Each Additional Quarter Hour or Fraction thereof | | NA | NA | NA | ---- | ---- | 25.00 | 13 |
| Overtime Rate (Applies all day Saturday, and Monday through Friday all hours except 8:00 a.m. to 5:00 p.m.) | | | | | | | | |
| First Billable Hour or Fraction thereof | | NA | NA | NA | ---- | ---- | 120.00 | 13 |
| Each Additional Quarter Hour or Fraction thereof | | NA | NA | NA | ---- | ---- | 30.00 | 13 |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Premium Overtime (Applies all day Sunday and any company scheduled holiday) | | | | | | | | | |
| First Billable Hour or Fraction thereof | | NA | NA | NA | | ---- | ---- | 148.00 | 13 |
| Each Additional Quarter Hour or Fraction thereof | | NA | NA | NA | | ---- | ---- | 37.00 | 13 |
| Lebanon Exchange | | NA | NA | NA | | NA | NA | NA | |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |

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|--|------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Operator Services | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Interruption Service, (Not Available as of December 1, 2016) | | | | | | | | | |
| All Exchanges Except Lebanon | | ---- | ---- | NA | 16 | ---- | ---- | NA | 16 |
| Lebanon Exchange | | ---- | ---- | NA | 16 | ---- | ---- | NA | 16 |
| Verification Service,(Note Available as of December 1, 2016) | | | | | | | | | |
| All Exchanges Except Lebanon | | ---- | ---- | NA | 16 | ---- | ---- | NA | 16 |
| Lebanon Exchange | | ---- | ---- | NA | 16 | ---- | ---- | NA | 16 |
| Service Area B | | | | | | | | | |
| Interruption Service, (Not Available as of December 1, 2016) | | | | | | | | | |
| | | ---- | ---- | NA | 16 | ---- | ---- | NA | 16 |
| Verification Service,(Note Available as of December 1, 2016) | | | | | | | | | |
| | | ---- | ---- | NA | 16 | ---- | ---- | NA | 16 |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| PBX Trunks, Flat Rate, Analog, per Trunk | | | | | | | | | |
| Service Area A | | | | | | | | | |
| All Exchanges Except Lebanon | | NA | NA | NA | | 49.75 | 120.00 | ---- | 6 |
| Lebanon Exchange | | NA | NA | NA | | NA | NA | NA | |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |
| Personal Assistance Fee, Per Call | | 6.00 | ---- | ---- | 13 | 5.00 | ---- | ---- | 13 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| PRIME Advantagesm - Integrated PRIME Advantagesm | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Primary Rate Facility | WZCC7 | NA | NA | NA | | 99.00 | 1,575.00 | ---- | 10 |
| B-Channel Bearer Trunks with Flat Rate Service | | | | | | | | | |
| Each Standard Channel | WZBX5, WZBX6, WZBX7 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Each Two-way/DID Channel | WZBX8 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Each DID Channel | WZBX9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| DID Number Blocks, Each Group of 20 DID Numbers | DZHPG | NA | NA | NA | | 207.40 | 4.15 | ---- | 10 |
| | | | | | | Note: If multiple DID Number Blocks are purchased at the same time, the Nonrecurring Charge applies only to the first Number Block. | | | |
| Additional Channels, per Channel | | | | | | | | | |
| Flat Rate Service, Each | WZBY7 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Digital Data Service | WZBY9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Voice Grade 2-wire | WZBZ1 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Voice Grade 4-wire | WZBZ2 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |

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|--|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|--|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | | |
| Optional Features | | | | | | | | | | |
| Call-by-Call | WZCC8 | NA | NA | NA | | 150.00 | 115.00 | ---- | 10 | |
| ICLID | WZCC9 | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 | |
| Call-by-Call and ICLID combination | WZCD1 | NA | NA | NA | | 200.00 | 200.00 | ---- | 10 | |
| Back-up D-Channel | WZCD2 | NA | NA | NA | | 100.00 | 50.00 | ---- | 10 | |
| Channel Transfer Service (Digital Channels Only) | WZEF1 | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 | |
| Expedite Fee | WZER8 | NA | NA | NA | | 700.00 | ---- | ---- | 10 | |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Service Area B | | | | | | | | | |
| Primary Rate Facility | WZCC7 | NA | NA | NA | | 99.00 | 475.00 | ---- | 10 |
| B-Channel Bearer Trunks with Flat Rate Service | | | | | | | | | |
| Each Standard Channel | WZBX5, WZBX6, WZBX7 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Each Two-way/DID Channel | WZBX8 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Each DID Channel | WZBX9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| DID Number Blocks, Each Group of 20 DID Numbers | DZHPG | NA | NA | NA | | 207.40 | 4.15 | ---- | 10 |
| | | | | | | Note: If multiple DID Number Blocks are purchased at the same time, the Nonrecurring Charge applies only to the first Number Block. | | | |
| Additional Channels, per Channel | | | | | | | | | |
| Flat Rate Service, Each | WZBY7 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Digital Data Service | WZBY9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Voice Grade 2-wire | WZBZ1 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |
| Voice Grade 4-wire | WZBZ2 | NA | NA | NA | | 20.00 | 0.00 | ---- | 10 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Optional Features | | | | | | | | | |
| Call-by-Call | WZCC8 | NA | NA | NA | | 150.00 | 115.00 | ---- | 10 |
| ICLID | WZCC9 | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 |
| Call-by-Call and ICLID combination | WZCD1 | NA | NA | NA | | 200.00 | 200.00 | ---- | 10 |
| Back-up D-Channel | WZCD2 | NA | NA | NA | | 100.00 | 50.00 | ---- | 10 |
| Channel Transfer Service (Digital Channels Only) | WZEF1 | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 |
| Expedite Fee | WZER8 | NA | NA | NA | | 700.00 | ---- | ---- | 10 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| PRIME Advantagesm - Standard Service | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Primary Rate Facility | ZPT1X | NA | NA | NA | | 99.00 | 561.21 | ---- | 10 |
| B-Channel Bearer Trunks with Flat Rate Service | | | | | | | | | |
| Each Standard Channel | T1KGC, T1KGF, T1KGJ | NA | NA | NA | | 21.00 | 51.00 | ---- | 10 |
| Each Two-way/DID Channel | DZFCX | NA | NA | NA | | 21.00 | 71.50 | ---- | 10 |
| Each DID Channel | DZG | NA | NA | NA | | 21.00 | 77.00 | ---- | 10 |
| B-Channel Bearer Trunks with Measured Service | | | | | | | | | |
| Each Standard Channel | T1KMC | NA | NA | NA | | 21.00 | 26.75 | See Note | 10 |
| Each Two-way/DID Channel | DZWCX | NA | NA | NA | | 21.00 | 49.88 | See Note | 10 |
| Each DID Channel | DZG | NA | NA | NA | | 21.00 | 77.00 | See Note | 10 |
| Minute of Local Use, Each (Note) | | NA | NA | NA | | ---- | ---- | 0.04 | 10 |

Note: This per minute usage rate applies to all local calls.

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| DID Number Blocks, Each Group of 20 DID Numbers | DZHPG | NA | NA | NA | | 207.40 | 4.15 | ---- | 10 |
| <p>Note: If multiple DID Number Blocks are purchased at the same time, the Nonrecurring Charge applies only to the first Number Block.</p> | | | | | | | | | |
| Optional Features | | | | | | | | | |
| Call-by-Call | CCZ | NA | NA | NA | | 150.00 | 115.00 | ---- | 10 |
| ICLID | ZCN | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 |
| Call-by-Call and ICLID combination | NQK | NA | NA | NA | | 200.00 | 200.00 | ---- | 10 |
| Back-up D-Channel | ZPAXA | NA | NA | NA | | 100.00 | 50.00 | ---- | 10 |
| Channel Transfer Service | WZEE9 | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 |
| Expedite Fee | WZER8 | NA | NA | NA | | 700.00 | ---- | ---- | 10 |

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| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Service Area B | | | | | | | | | |
| Primary Rate Facility | ZPT1X | NA | NA | NA | | 99.00 | 480.87 | ---- | 10 |
| B-Channel Bearer Trunks with Flat Rate Service | | | | | | | | | |
| Each Standard Channel | T1KGC, T1KGF, T1KGJ | NA | NA | NA | | 21.00 | 57.35 | ---- | 10 |
| Each Two-way/DID Channel | DZFCX | NA | NA | NA | | 21.00 | 73.75 | ---- | 10 |
| Each DID Channel | DZG | NA | NA | NA | | 21.00 | 83.05 | ---- | 10 |
| DID Number Blocks, Each Group of 20 DID Numbers | DZHPG | NA | NA | NA | | 207.40 | 4.15 | ---- | 10 |
| | | | | | | Note: If multiple DID Number Blocks are purchased at the same time, the Nonrecurring Charge applies only to the first Number Block. | | | |
| Optional Features | | | | | | | | | |
| Call-by-Call | CCZ | NA | NA | NA | | 150.00 | 115.00 | ---- | 10 |
| ICLID | ZCN | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 |
| Call-by-Call and ICLID combination | NQK | NA | NA | NA | | 200.00 | 200.00 | ---- | 10 |
| Back-up D-Channel | ZPAXA | NA | NA | NA | | 100.00 | 50.00 | ---- | 10 |
| Channel Transfer Service | WZEE9 | NA | NA | NA | | 100.00 | 115.00 | ---- | 10 |
| Expedite Fee | WZER8 | NA | NA | NA | | 700.00 | ---- | ---- | 10 |

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| | | Nonrecurring Charge | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Remote Call Forwarding | | 45.00 | 30.25 | ---- | 20 | 45.00 | 31.25 | ---- | 20 |

Note: The nonrecurring charge also applies when changing numbers that are part of the Remote Call Forwarding Arrangement.

Note: Message charges apply in addition to the monthly rate. The message charges depend on the call type and locations of the stations on the call. The usage charge for local calls from the call forwarding location to the terminating station is \$0.04 per minute or fraction thereof.

| | | | | | | | | | |
|---|--|-------|------|------|----|-------|------|------|----|
| Restoral of (Temporarily Denied) Service, per Line | | | | | | | | | |
| Stand-alone access line | | 18.30 | ---- | ---- | 13 | 18.30 | ---- | ---- | 13 |
| Telephone bundles | | 49.99 | ---- | ---- | 13 | 49.99 | ---- | ---- | 13 |

Note: See Local Service Tariff for restoral of BLES lines.

Note: See Local Service Tariff for restoral of BLES lines.

| | | | | | | | | | |
|---|-----|-------|------|------|----|-------|------|------|----|
| Returned Check Charge, per check | REK | 25.00 | ---- | ---- | 13 | 25.00 | ---- | ---- | 13 |
|---|-----|-------|------|------|----|-------|------|------|----|

| | | | | | | | | | |
|-------------------------------------|-----|-------|------|------|----|-------|------|------|----|
| Selective Call Acceptance | SAG | | | | | | | | |
| Service Area A | | | | | | | | | |
| All Exchanges Except Lebanon | | | | | | | | | |
| Selective Call Acceptance, per Line | | ---- | 1.00 | ---- | 20 | ---- | 1.00 | ---- | 20 |
| Service Establishment, per Service | | 45.00 | ---- | ---- | 20 | 45.00 | ---- | ---- | 20 |
| Subsequent Change, per Service | | 20.00 | ---- | ---- | 20 | 20.00 | ---- | ---- | 20 |
| Lebanon Exchange | | NA | NA | NA | | NA | NA | NA | |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |

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| | | RESIDENCE | | | NONRESIDENCE | | | | |
|-------------------------------|-------|---------------------|----------------|--------------|--------------|--|----------------|--------------|---------|
| | USOC | Nonrecurring Charge | Monthly Charge | Usage Charge | Section | Nonrecurring Charge | Monthly Charge | Usage Charge | Section |
| Single Number Routing | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Per Single Number Routed | | | | | | | | | |
| 5-Digit Zip Code Routing | RZWZ5 | NA | NA | NA | | 625.00 | See Note | ---- | 20 |
| 9-Digit Zip Code Routing | RZWZX | NA | NA | NA | | 675.00 | See Note | ---- | 20 |
| | | | | | | Note: Month-to-month pricing is not available. Pricing will be established via contract. | | | |
| Per Call Delivered (See Note) | | | | | | | | | |
| 1 to 999 Calls | | NA | NA | NA | | ---- | ---- | 0.153 | 20 |
| 1,000 to 4,999 Calls | | NA | NA | NA | | ---- | ---- | 0.116 | 20 |
| 5,000 to 9,999 Calls | | NA | NA | NA | | ---- | ---- | 0.091 | 20 |
| 10,000 to 49,999 Calls | | NA | NA | NA | | ---- | ---- | 0.072 | 20 |
| 50,000 to 99,999 Calls | | NA | NA | NA | | ---- | ---- | 0.059 | 20 |
| 100,000 or More Calls | | NA | NA | NA | | ---- | ---- | 0.053 | 20 |
| | | | | | | Note: All calls are billed at the same rate based on the total number of calls during the billing month. | | | |

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| | USOC | RESIDENCE | | | Section | NONRESIDENCE | | | Section |
|--|-------|---|----------------|--------------|---------|---|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Per Call Initiated (See Note) | | | | | | | | | |
| 1 to 999 Calls | | NA | NA | NA | | ---- | ---- | 0.120 | 20 |
| 1,000 to 4,999 Calls | | NA | NA | NA | | ---- | ---- | 0.090 | 20 |
| 5,000 to 9,999 Calls | | NA | NA | NA | | ---- | ---- | 0.070 | 20 |
| 10,000 to 49,999 Calls | | NA | NA | NA | | ---- | ---- | 0.055 | 20 |
| 50,000 to 99,999 Calls | | NA | NA | NA | | ---- | ---- | 0.045 | 20 |
| 100,000 or More Calls | | NA | NA | NA | | ---- | ---- | 0.040 | 20 |
| Note: All calls are billed at the same rate based on the total number of calls during the billing month. | | | | | | | | | |
| Post-Installation Consulting and Subsequent Changes, per Hour (One Hour Minimum) | | NA | NA | NA | | ---- | ---- | 75.00 | 20 |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |
| Telephone Number Change, per Number Changed | ALC | 12.25 | ---- | ---- | 5 | 24.99 | ---- | ---- | 6 |
| | | In Service Area B, a Service Order Charge of \$16.50 applies in addition to the Nonrecurring Charge | | | | In Service Area B, a Service Order Charge of \$16.50 applies in addition to the Nonrecurring Charge | | | |
| Toll Restriction per Line or Trunk | CREX3 | 11.80 | 4.10 | ---- | 18 | 11.80 | 4.10 | ---- | 18 |

Note: In Service Area B, a \$16.50 Service Order Charge, per order applies in addition to the nonrecurring charge except on initial orders to establish telephone service.

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| | USOC | Nonrecurring Charge | RESIDENCE | | Section | NONRESIDENCE | | | Section |
|---------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Total Access, per Bundle | | | | | | | | | |
| Service Area A | | | | | | | | | |
| 3 Lines | | | | | | | | | |
| Business Connections | TAF03 | NA | NA | NA | | 205.00 | 190.40 | ---- | 6 |
| | | | | | | | See Note E | | |
| 4 Lines | | | | | | | | | |
| Business Connections | TAF04 | NA | NA | NA | | 273.00 | 250.50 | ---- | 6 |
| Centrex | TAF04 | NA | NA | NA | | 147.00 | 250.50 | ---- | 6 |
| | | | | | | | See Note E | | |
| 5 Lines | | | | | | | | | |
| Business Connections | TAF05 | NA | NA | NA | | 341.00 | 310.65 | ---- | 6 |
| Centrex | TAF05 | NA | NA | NA | | 184.00 | 310.65 | ---- | 6 |
| | | | | | | | See Note E | | |
| 6 Lines | | | | | | | | | |
| Business Connections | TAF06 | NA | NA | NA | | 410.00 | 370.75 | ---- | 6 |
| Centrex | TAF06 | NA | NA | NA | | 220.00 | 370.75 | ---- | 6 |
| | | | | | | | See Note E | | |
| 7 Lines | | | | | | | | | |
| Business Connections | TAF07 | NA | NA | NA | | 478.00 | 430.90 | ---- | 6 |
| Centrex | TAF07 | NA | NA | NA | | 257.00 | 430.90 | ---- | 6 |
| | | | | | | | See Note E | | |
| 8 Lines | | | | | | | | | |
| Business Connections | TAF08 | NA | NA | NA | | 546.00 | 491.00 | ---- | 6 |
| Centrex | TAF08 | NA | NA | NA | | 294.00 | 491.00 | ---- | 6 |
| | | | | | | | See Note E | | |

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| | USOC | Nonrecurring Charge | RESIDENCE | | Section | NONRESIDENCE | | | Section |
|-------------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| 9 Lines | | | | | | | | | |
| Business Connections | TAF09 | NA | NA | NA | | 614.00 | 551.15 | ---- | 6 |
| Centrex | TAF09 | NA | NA | NA | | 331.00 | 551.15 | ---- | 6 |
| | | | | | | | See Note E | | |
| 10 Lines | | | | | | | | | |
| Business Connections | TAF10 | NA | NA | NA | | 683.00 | 611.50 | ---- | 6 |
| Centrex | TAF10 | NA | NA | NA | | 367.00 | 611.50 | ---- | 6 |
| | | | | | | | See Note E | | |
| 11 Lines | | | | | | | | | |
| Business Connections | TAF11 | NA | NA | NA | | 751.00 | 671.40 | ---- | 6 |
| Centrex | TAF11 | NA | NA | NA | | 404.00 | 671.40 | ---- | 6 |
| | | | | | | | See Note E | | |
| 12 Lines | | | | | | | | | |
| Business Connections | TAF12 | NA | NA | NA | | 819.00 | 731.50 | ---- | 6 |
| Centrex | TAF12 | NA | NA | NA | | 441.00 | 731.50 | ---- | 6 |
| | | | | | | | See Note E | | |
| 13 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF13 | NA | NA | NA | | 1,067.40 | 726.65 | ---- | 6 |
| | | | | | | | See Note E | | 6 |
| 13 Lines | | | | | | | | | |
| Business Connections | TAF13 | NA | NA | NA | | 887.00 | 791.65 | ---- | 6 |
| Centrex | TAF13 | NA | NA | NA | | 478.00 | 791.65 | ---- | 6 |
| | | | | | | | See Note E | | |

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| | USOC | Nonrecurring Charge | RESIDENCE | | Section | NONRESIDENCE | | | Section |
|-------------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| 14 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF14 | NA | NA | NA | | 1,087.40 | 743.15 | ---- | 6 |
| | | | | | | | See Note E | | |
| 14 Lines | | | | | | | | | |
| Business Connections | TAF14 | NA | NA | NA | | 956.00 | 851.75 | ---- | 6 |
| Centrex | TAF14 | NA | NA | NA | | 514.00 | 851.75 | ---- | 6 |
| | | | | | | | See Note E | | |
| 15 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF15 | NA | NA | NA | | 1,107.40 | 759.75 | ---- | 6 |
| | | | | | | | See Note E | | |
| 15 Lines | | | | | | | | | |
| Business Connections | TAF15 | NA | NA | NA | | 1,024.00 | 911.90 | ---- | 6 |
| Centrex | TAF15 | NA | NA | NA | | 551.00 | 911.90 | ---- | 6 |
| | | | | | | | See Note E | | |
| 16 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF16 | NA | NA | NA | | 1,127.40 | 776.25 | ---- | 6 |
| | | | | | | | See Note E | | |
| 16 Lines | | | | | | | | | |
| Business Connections | TAF16 | NA | NA | NA | | 1,092.00 | 972.00 | ---- | 6 |
| Centrex | TAF16 | NA | NA | NA | | 588.00 | 972.00 | ---- | 6 |
| | | | | | | | See Note E | | |

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|-------------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| 17 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF17 | NA | NA | NA | | 1,147.40 | 792.75 | ---- | 6 |
| | | | | | | | See Note E | | |
| 17 Lines | | | | | | | | | |
| Business Connections | TAF17 | NA | NA | NA | | 1,160.00 | 1,032.15 | ---- | 6 |
| Centrex | TAF17 | NA | NA | NA | | 625.00 | 1,032.15 | ---- | 6 |
| | | | | | | | See Note E | | |
| 18 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF18 | NA | NA | NA | | 1,167.40 | 809.30 | ---- | 6 |
| | | | | | | | See Note E | | |
| 18 Lines | | | | | | | | | |
| Business Connections | TAF18 | NA | NA | NA | | 1,229.00 | 1,092.25 | ---- | 6 |
| Centrex | TAF18 | NA | NA | NA | | 661.00 | 1,092.25 | ---- | 6 |
| | | | | | | | See Note E | | |
| 19 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF19 | NA | NA | NA | | 1,187.40 | 825.75 | ---- | 6 |
| | | | | | | | See Note E | | |
| 19 Lines | | | | | | | | | |
| Business Connections | TAF19 | NA | NA | NA | | 1,297.00 | 1,152.40 | ---- | 6 |
| Centrex | TAF19 | NA | NA | NA | | 698.00 | 1,152.40 | ---- | 6 |
| | | | | | | | See Note E | | |

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| | USOC | Nonrecurring Charge | RESIDENCE | | Section | NONRESIDENCE | | | Section |
|-------------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| 20 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF20 | NA | NA | NA | | 1,207.40 | 842.50 | ----- | 6 |
| | | | | | | | See Note E | | |
| 20 Lines | | | | | | | | | |
| Business Connections | TAF20 | NA | NA | NA | | 1,365.00 | 1,212.50 | ----- | 6 |
| Centrex | TAF20 | NA | NA | NA | | 735.00 | 1,212.50 | ----- | 6 |
| | | | | | | | See Note E | | |
| 21 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF21 | NA | NA | NA | | 1,227.40 | 859.00 | ----- | 6 |
| | | | | | | | See Note E | | |
| 21 Lines | | | | | | | | | |
| Business Connections | TAF21 | NA | NA | NA | | 1,433.00 | 1,272.65 | ----- | 6 |
| Centrex | TAF21 | NA | NA | NA | | 772.00 | 1,272.65 | ----- | 6 |
| | | | | | | | See Note E | | |
| 22 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF22 | NA | NA | NA | | 1,247.40 | 875.50 | ----- | 6 |
| | | | | | | | See Note E | | |
| 22 Lines | | | | | | | | | |
| Business Connections | TAF22 | NA | NA | NA | | 1,502.00 | 1,332.75 | ----- | 6 |
| Centrex | TAF22 | NA | NA | NA | | 808.00 | 1,332.75 | ----- | 6 |
| | | | | | | | See Note E | | |

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| | USOC | Nonrecurring Charge | RESIDENCE | | Section | NONRESIDENCE | | | Section |
|-------------------------------------|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| 23 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF23 | NA | NA | NA | | 1,267.40 | 892.00 | ---- | 6 |
| | | | | | | | See Note E | | |
| 23 Lines | | | | | | | | | |
| Business Connections | TAF23 | NA | NA | NA | | 1,570.00 | 1,392.90 | ---- | 6 |
| Centrex | TAF23 | NA | NA | NA | | 845.00 | 1,392.90 | ---- | 6 |
| | | | | | | | See Note E | | |
| 24 Channels | | | | | | | | | |
| PRIME/TRUNK Advantage sm | TAF24 | NA | NA | NA | | 1,287.40 | 908.50 | ---- | 6 |
| | | | | | | | See Note E | | |
| 24 Lines | | | | | | | | | |
| Business Connections | TAF24 | NA | NA | NA | | 1,638.00 | 1,453.00 | ---- | 6 |
| Centrex | TAF24 | NA | NA | NA | | 882.00 | 1,453.00 | ---- | 6 |
| | | | | | | | See Note E | | |
| Service Area B | | NA | NA | NA | | NA | NA | NA | |

Note E: Month-to-month pricing is not available in the Lebanon exchange. In Lebanon, all monthly pricing will be established via contract.

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|---|-------------------------------------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| TRUNK Advantagesm - Integrated TRUNK Advantagesm | | | | | | | | | |
| Service Area A | | | | | | | | | |
| Digital Trunk Facility - Standard | WZBX4 | NA | NA | NA | | 99.00 | 1,500.00 | ---- | 11 |
| Digital Trunk Facility - Lite | ZZAGJ | NA | NA | NA | | 99.00 | 750.00 | ---- | 11 |
| Digital Trunk Channels with Flat Rate Service | | | | | | | | | |
| Each Standard Channel | WZBX5, WZBX6, WZBX7 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Each Two-way/DID Channel | WZBX8 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Each DID Channel | WZBX9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Digital Trunk Channels with Measured Service | | | | | | | | | |
| Each Standard Channel | WZBY1, WZBY2, WZBY3, WZBY4 | NA | NA | NA | | 20.00 | 0.00 | See Note | 11 |
| Each Two-way/DID Channel | WZBY5 | NA | NA | NA | | 20.00 | 0.00 | See Note | 11 |
| Each DID Channel | WZBY6 | NA | NA | NA | | 20.00 | 0.00 | See Note | 11 |
| Minute of Local Use, Each (Note) | | | NA | NA | | ---- | ---- | 0.04 | 11 |

Note: This per minute usage rate applies to all local calls.

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|---|---------------------------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Service Area B | | | | | | | | | |
| Digital Trunk Facility - Standard | WZBX4 | NA | NA | NA | | 99.00 | 475.00 | ---- | 11 |
| Digital Trunk Facility - Lite | ZZAGJ | NA | NA | NA | | 99.00 | 375.00 | ---- | 11 |
| Digital Trunk Channels with Flat Rate Service | | | | | | | | | |
| Each Standard Channel | WZBX5, WZBX6, WZBX7 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Each Two-way/DID Channel | WZBX9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Each DID Channel | WZBX9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| DID Number Blocks, Each Group of 20 DID Numbers | NEF | NA | NA | NA | | 207.40 | 4.15 | ---- | 11 |

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|--|-------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Additional Channels, per Channel | | | | | | | | | |
| Flat Rate Service, Each | WZBY7 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Digital Data Service | WZBY9 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Voice Grade 2-wire | WZBZ1 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Voice Grade 4-wire | WZBZ2 | NA | NA | NA | | 20.00 | 0.00 | ---- | 11 |
| Optional Feature | | | | | | | | | |
| Channel Transfer Service (Digital Channels Only) | WZEF1 | NA | NA | NA | | 100.00 | 115.00 | ---- | 11 |
| Expedite Fee | WZER8 | NA | NA | NA | | 700.00 | ---- | ---- | 11 |

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|--|-------------------------------------|---------------------|----------------|--------------|---------|---------------------|----------------|--------------|---------|--|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | | |
| TRUNK Advantagesm - Standard Service | | | | | | | | | | |
| Service Area A | | | | | | | | | | |
| Digital Trunk Facility - Standard | D7W | NA | NA | NA | | 99.00 | 534.50 | ---- | 11 | |
| Digital Trunk Channels with Flat Rate Service | | | | | | | | | | |
| Each Standard Channel | T2P0X, T2PCX | NA | NA | NA | | 20.00 | 58.50 | ---- | 11 | |
| Each Two-way/DID Channel | TF7CX | NA | NA | NA | | 20.00 | 78.00 | ---- | 11 | |
| Each DID Channel | TZR | NA | NA | NA | | 20.00 | 82.50 | ---- | 11 | |
| Digital Trunk Channels with Measured Service | | | | | | | | | | |
| Each Standard Channel | T2M0X, T2MCX, T2A0X, T2ACX | NA | NA | NA | | 20.00 | 21.00 | See Note | 11 | |
| Each Two-way/DID Channel | TD0CX | NA | NA | NA | | 20.00 | 47.50 | See Note | 11 | |
| Each DID Channel | TZR | NA | NA | NA | | 20.00 | 82.50 | See Note | 11 | |
| Minute of Local Use, Each (Note) | | | NA | NA | | ---- | ---- | 0.04 | 11 | |

Note: This per minute usage rate applies to all local calls.

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|---|-------|---------------------|----------------|--------------|---------|--|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| DID Number Blocks, Each Group of 20 DID Numbers | NEF | NA | NA | NA | | 207.40 | 4.15 | ---- | 11 |
| | | | | | | <p>Note: If multiple DID Number Blocks are purchased at the same time, the Nonrecurring Charge applies only to the first Number Block.</p> | | | |
| Optional Feature | | | | | | | | | |
| Channel Transfer Service | WZEE9 | NA | NA | NA | | 100.00 | 115.00 | ---- | 11 |
| Expedite Fee | WZER8 | NA | NA | NA | | 700.00 | ---- | ---- | 11 |

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|---|-----------------|---------------------|----------------|--------------|---------|---|----------------|--------------|---------|
| | | | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Service Area B | | | | | | | | | |
| Digital Trunk Facility - Standard | D7W | NA | NA | NA | | 99.00 | 456.02 | ---- | 11 |
| Digital Trunk Channels with Flat Rate Service | | | | | | | | | |
| Each Standard Channel | T2P0X, T2PCX | NA | NA | NA | | 20.00 | 64.50 | ---- | 11 |
| Each Two-way/DID Channel | TF7CX | NA | NA | NA | | 20.00 | 74.00 | ---- | 11 |
| Each DID Channel | TZR | NA | NA | NA | | 20.00 | 88.50 | ---- | 11 |
| DID Number Blocks, Each Group of 20 DID Numbers | NEF | NA | NA | NA | | 207.40 | 4.15 | ---- | 11 |
| | | | | | | Note: If multiple DID Number Blocks are purchased at the same time, the Nonrecurring Charge applies only to the first Number Block. | | | |
| Optional Feature | | | | | | | | | |
| Channel Transfer Service | WZEE9 | NA | NA | NA | | 100.00 | 115.00 | ---- | 11 |
| Expedite Fee | WZER8 | NA | NA | NA | | 700.00 | ---- | ---- | 11 |

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|--|------|--|----------------|--------------|---------|---------------------|----------------|--------------|---------|
| | | Nonrecurring Charge | Monthly Charge | Usage Charge | | Nonrecurring Charge | Monthly Charge | Usage Charge | |
| Vacation Service (Suspension of Service), per Account | | | | | | | | | |
| Service Area A | | | | | | | | | |
| All Exchanges Except Lebanon | | NA | NA | NA | | NA | NA | NA | |
| Lebanon Exchange | | 0.00 | ---- | ---- | 20 | NA | NA | NA | |
| | | Note: Monthly rate is 50% of the regular rate for the suspended service. | | | | | | | |
| Service Area B | | | | | | | | | |
| | | 18.30 | ---- | ---- | 20 | NA | NA | NA | |
| | | Note: Monthly rate is 50% of the regular rate for the suspended service. | | | | | | | |

Notes: Pricing applies in all Service Areas unless otherwise noted.

NA = Not Available.

TBD = Prices that are to be determined via contract.

---- indicates that a charge is not applicable to the service.