



SERVICE GUIDE VIDEO SERVICES PRODUCT AND PRICING

Customer:
 Agreement #:
 Address 1:
 Address 2:
 City/St/Zip:
 Contact:
 Service Provider: Cincinnati Bell Telephone d/b/a/ altafiber Network Solutions
 ("altafiber")
 Address 2: 221 East Fourth Street
 City/St/Zip: Cincinnati, OH 45202
 Contact:

1. SERVICE PRICES

Channel Termination - Per Point of Termination

	USOC	Monthly	12 Mo.	Monthly 24 Mo.	36 Mo.	Non-Recurring Charges
Channel Termination Per Point of Termination						

Monthly Rates

TV 1 or 2	TMEV1	\$350.00	\$320.00	\$295.00	\$260.00	None
4TV 5	TMEV4	350.00	320.00	295.00	260.00	None
6TV 5	TMEV6	350.00	320.00	295.00	260.00	None
TV 15	TMEV5	350.00	320.00	295.00	260.00	None

Serial Component Video Service (SCVS) – TV270 Per Point of Termination

	ZZYAC	600.00	540.00	500.00	450.00	None
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High Definition TV Per Channel

	ZZYAD	1,100.00	1,050.00	1,000.00	950.00	None
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Daily Rates Per Point of Termination

TV 1 or 2	TMEV1	200.00				None
4TV 5	TMEV4	200.00				None
6TV 5	TMEV6	200.00				None
TV 15	TMEV5	200.00				None

Channel Mileage

Monthly

- Fixed	1L5XX	130.00
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- Per mile 1L5XX 75.00
Daily

- Fixed 1L5XX 65.00
- Per mile 1L5XX 40.00

Optional Features and Functions

TV Analog Video Optional
3rd and 4th Audio
Channel VAKSA 110.00

Special Construction charges may apply

Expedite Charge, per order: \$1,500.00 USOC: CX4GX

Design Change Charge, per order: \$ 100.00 USOC: H28

Service Date Change Charge, per order: \$ 100.00 USOC: OMC

Design Management Charge,
per request circuit level moved: \$1,150.00 USOC: PCC10

Circuit Identification Charge,
per occurrence: \$ 300.00 USOC: NRTAG

2. DESCRIPTION:

2.1 A Video channel is a channel with one-way transmission cap ability for a standard 525 line/60 field monochrome, or National Television Systems Committee color, video signal and one or two associated 5 or 15 kHz audio signal(s). The bandwidth for a video channel is either 30 Hz to 4.5 MHz, or 30 Hz to 6.6 MHz. The associated audio signal(s) may be either multiplexed or provided as one or two separate channels. The provision and the bandwidth of the associated audio signal(s) is a function of the channel interface selected by the customer. Video channels are provided between customer-designated premises or between a customer designated premises and a Telephone Company hub.

2.2 Serial Component Video Service (SCVS) is a broadband digital video transport channel with one-way transmission capability. SCVS provides 270 Mbps high quality video as defined by the Society of Motion Picture and Television Engineers (SMPTE) Standard 259M. This standard describes a serial digital interface, 525 line/60 field National Television Systems Committee (NTSC) digital television equipment operating with 4:2:2 serial component signals that conform to American National Standard Institute (ANSI) digital format.

- One to 4 audio signals may be provided at 20kHz.

- A Channel Termination charge applies for each termination of SCVS. A fixed and per mile Channel Mileage rate element also applies for the transmission facility between the serving wire centers of the Customer's designated premises.

2.3 High Definition TV Service (HDTV) provides point-to-point distribution of a 1.4 gbps or 19.4 gbps digital broadcast signal with up to four mono channels of embedded audio. These four channels can be set up as two stereo-phased

signals. HDTV is provisioned in accordance with Advance Television Systems Committee (ATSC) standards recommendations

- A Channel Termination charge applies for each termination of HDTVS. A fixed and per mile Channel Mileage rate element also applies for the transmission facility between the serving wire centers of the Customer's designated premises.

2.4 Where facilities for SCVS are not available, Special Construction charges may apply.

2.5 Optional Features and Functions are:

- TV Analog Video Optional 3rd And 4th Audio Channel: An optional 3rd or 4th associated audio channel may be provided over diplexed channels. In order to purchase this option, a Channel Termination must be purchased for a minimum of one month..

THIS ALTAFIBER SERVICES AGREEMENT IS SUBJECT TO ALTAFIBER GENERAL TERMS AND CONDITIONS. BY SUBMITTING AN ACCESS SERVICE REQUEST, CUSTOMER ACKNOWLEDGES THAT CUSTOMER HAS READ, UNDERSTANDS, ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS.

3 SERVICE AND RATES

3.4 In addition to the Video Service Prices, Customer will incur any and all charges that may be mandated by any regulatory Commission with jurisdiction over altafiber or Video Service.

3.5 If Customer cancels, in whole or in part, any requested addition, rearrangement, relocation or other modification to Video Service prior to completion thereof, Customer will reimburse altafiber for the actual time and material expenses incurred by it in connection with such modification prior to altafiber's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation, termination and other charges for which Customer would have otherwise been responsible.

3.3 Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and altafiber accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order may be canceled by altafiber and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence.

3.4 If nonrecurring charges associated with the installation of Video Service are waived and the Video Service is then terminated prior to the expiration of the Initial Term, the Customer will become liable for payment of the waived charges.

4. TERM

4.1 Video Service is available in increments of Monthly service, or Daily Service.

4.2 Monthly rates are flat recurring rates that apply each month or fraction thereof that a Special Access Service is provided. For billing purposes, each month is considered to have 30 days

4.3 Daily rates are flat recurring rates that apply to each 24 hour period or fraction thereof that a Video Service is provided for part time or occasional use. For purposes of applying daily rates, the 24 hour period is not limited to a calendar day. The application of daily rates for Video service for consecutive 24 hour periods during a consecutive 30 day period is as follows. Daily rates will be topped at an amount equal to the monthly rate (i.e., the charge to the customer for usage billed at daily rates will not exceed the monthly rate). For each day or partial day that the service is available for use after the daily rates have been topped, a charge equal to 1/30th of the monthly rate will apply.

4.4 The initial term for the individual services covered under this Supplement shall be specified in the applicable Access Service Request.

4.5 Following expiration of the term of a service covered under this Supplement, the service will automatically renew for a term of the same duration at the then-current rate in the rate schedule, unless either party provides written notice to terminate at least thirty (30) days prior to expiration of the initial or any renewal term.

5. OUTAGE ADJUSTMENTS

5.1 An interruption of service will start when an inoperative Video Service is reported to alfiber and end when the service is operative. Any service interruptions greater than 30 seconds will result in a credit equal to 1/8640 of the applicable monthly charge and 1/288 of the applicable daily charge for the service involved. The same credit will apply for each additional 30 second period that the service remains inoperable. In any month, as a result of an interruption or series of interruptions, the total credit per rate element of the interrupted service may not exceed 100 percent of the monthly charge or the daily charge for that particular rate element and are the complete remedy to the Customer for service interruptions.